

WELCOME TO THE MEDTRONIC FAMILY

Medtronic

Congratulations on taking this important step in your journey with diabetes. We are honored that you chose us as your partner on this new path!

Our products are designed to empower you in taking control of your diabetes. To ensure you have support during this very important transition, we want you to know that we are committed to helping you. Soon, you will receive a call from a member of the Medtronic StartRight team who will be your support person as you get started. Your StartRight team member is looking forward to connecting with you, so be on the lookout for this call!

You will also receive face-to-face training from a Certified Product Trainer. During training, you will be given all of the information you need to begin using your insulin pump. Your StartRight team member will call you after training to offer additional support and continued training on your new therapy. If you have a technical question about your product, our 24 Hour HelpLine team is available to take your call 24 hours a day, 7 days a week.

We know you're eager to take a look at your new insulin pump, so feel free to take a look at the "starter kit" bag. Just don't forget to put everything back and bring the bag to your face-to-face training, along with the education packet.

We are so happy to have you as a member of our family! If you have any questions at any point during this journey, please take advantage of the informative resources available on our website at www.medtronicdiabetes.com/support or call us at **1.800.646.4633**. We're just a click or a call away.

Always by your side,



Jeff Anglin
Director of Customer Experience

Connect with us!

