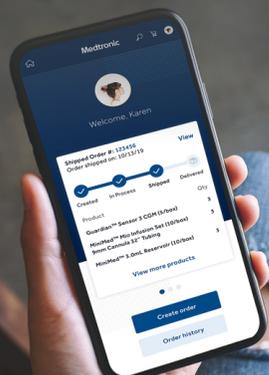


# Diabetes takes no breaks, and neither do we

For over 30 years, we've been committed to supporting people living with diabetes all over the world. We have products for wherever you may be in your diabetes journey, and have a goal of providing **#ExtraordinaryExperiences** in customer service. From your first training session to the support you need along the way, our team is always here to help.



## Medtronic

24/7 Technical Support  
1-800-646-4633 option 1

Online form to request a replacement sensor or belt clip\*

[bit.ly/onlinereplacement](https://bit.ly/onlinereplacement)

Virtual educational webinars

[bit.ly/AllMedtronicWebinars](https://bit.ly/AllMedtronicWebinars)

Online educational resources

[bit.ly/MedtronicSupport](https://bit.ly/MedtronicSupport)

Financial support programs to help make access to diabetes therapy more affordable for everyone. Terms and conditions apply.

[bit.ly/costsupport](https://bit.ly/costsupport)

### Fill in important numbers

Territory manager: \_\_\_\_\_

Clinical territory manager: \_\_\_\_\_

Diabetes therapy specialist: \_\_\_\_\_

Additional: \_\_\_\_\_

\*Must meet applicable criteria.

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## Medtronic

# Wherever, whenever

The Medtronic commitment to providing extraordinary customer service experiences



## Four options for ordering supplies

### Online at [Diabetes.shop](http://Diabetes.shop)

Visit your account at [www.Diabetes.shop](http://www.Diabetes.shop) to quickly set up a one-time scheduled order, check your order status, view and update insurance information, or manage any payment or billing details.

### Text SUPPLY to 22094

SUPPLY	Request a supply order
STATUS	Check the status of an open supply order
ENROLL	Add your mobile phone number for ongoing reminders
AUTO	Set up automatic recurring shipments
EXCHANGE	Request an exchange for supplies
LABEL	Request a copy of a UPS label from a previously approved return or exchange

### Over the phone

Give us a call directly at 1-800-646-4633 option 2 Monday-Friday, 8am-6pm CT

### From a distributor

Distributor name \_\_\_\_\_

Contact information \_\_\_\_\_

## Optimize your diabetes therapy

With CareLink™ Personal software,\*\* you can view your glucose trends, insulin delivery, Time in Range, and more to help improve your therapy management.

Visit [bit.ly/CareLinkHome](http://bit.ly/CareLinkHome) or [bit.ly/CareLinkSupport](http://bit.ly/CareLinkSupport) for support.



## Access self-service options at [Diabetes.shop](http://Diabetes.shop)



Request a replacement sensor or belt clip online\*



Order supplies directly from Medtronic and set up automatic orders



Update your communication preferences

\*Must meet applicable criteria.

\*\*Intended as a tool to help manage diabetes. NOT to be relied upon by itself. Patients: consult your healthcare provider prior to making treatment changes. [bit.ly/CareLinkRisks](http://bit.ly/CareLinkRisks)

## Connect with our global #MedtronicChampion community

Share your story using the hashtag #MedtronicChampion to join the conversation and meet other Champions around the world. [bit.ly/medtronicchampions](http://bit.ly/medtronicchampions)

Connect with a Medtronic Ambassador to hear real-world stories about life with diabetes and experiences with Medtronic products. [bit.ly/MedtronicConnect](http://bit.ly/MedtronicConnect)

Read tips and stories from the community by visiting our LOOP blog at [bit.ly/MedtronicLoopBlog](http://bit.ly/MedtronicLoopBlog)



Scan the code to follow us on social media

