



## **App Manager**

Quick Reference Guide



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When the App Manager device is paired with a compatible Medtronic device, you can use your system's therapy app to view your therapy information, receive alerts, and access other system features.

To get started, follow the steps in this Quick Reference Guide.

### Step 1: Review items

Review the items in the App Manager device box.

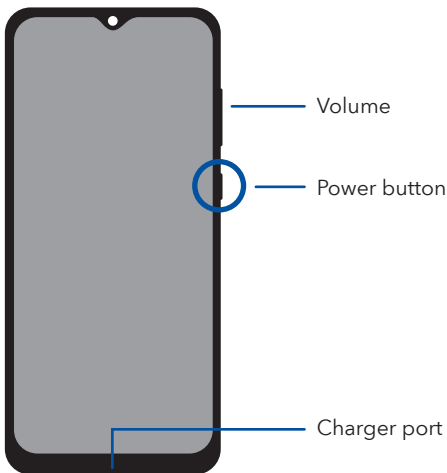
- Quick Reference Guide
- App Manager device
- Charging cable
- SIM card ejector pin

The device label located on the back of your App Manager device contains the product serial number and the 24-Hour Technical Support number.

## Step 2: Turn on the App Manager device

Press and hold the power button on the right side of the App Manager device until the screen turns on.

Enter default PIN 123456 to unlock the App Manager device.



**Note:** Fully charging the App Manager device is recommended before starting the setup process.

This App Manager device includes one or more therapy apps provided by Medtronic MiniMed, depending on your system. Consult your system user guide for detailed instructions and descriptions of the apps needed for your therapy.

In addition to the therapy apps, the following items appear on your App Manager home screen.



**Knox E-FOTA app:** This app is used to update your App Manager device and apps when software updates are available.



**Knox Remote Support app:** This app allows technical support to remotely view and control the App Manager device screen while troubleshooting.



**Settings menu:** Use this menu to access device settings.



**Home button:** Use this button to return to the App Manager home screen.



**Back button:** In the settings menu, use this button to return to the previous page.

## Step 3: Set up PIN

You must use a lockscreen method to secure this device.

For your security, update the default PIN.

1. Tap ⓘ on the App Manager home screen.
2. Tap **Settings**.
3. Tap **Screen Lock**.
4. Enter the default PIN 123456.
5. Tap **PIN**.
6. Enter your new PIN twice.
7. You will see the settings menu when your PIN has been successfully updated.

**Note:** Use this new PIN the next time you unlock your App Manager and when prompted by the app for your system.



Biometric methods, such as fingerprints and face unlock may be used in addition to the PIN.



Contact 24-Hour Technical Support at 1-800-646-4633 or your local Medtronic support representative for assistance if a PIN is forgotten or you are locked out of your App Manager.


## Step 4: Connect to Wi-Fi™\*

Connecting to Wi-Fi is required to set up the app.

1. Tap **Wi-Fi** in the settings menu.  
Tap  to turn Wi-Fi on, if it is not on.
2. Select a secure Wi-Fi network from the list of available networks and follow the prompts to connect.
3. Confirm "Connected" appears under the current network.
4. Tap  to return to the settings menu.

## Step 5: Confirm Bluetooth® is on

Connecting to Bluetooth is required to connect to your therapy system later in the set up process.

1. Tap **Bluetooth** in the settings menu. Tap  to turn Bluetooth on, if it is not on.

## Step 6: Go to your therapy app

Tap your therapy app and refer to the compatible device instructions for use to set up the therapy app for your system.

### Additional information

All user manuals related to your system are available online. You can view or order printed copies by going to this website: <https://manuals.medtronic.com/global-patient>.

For more help contact 24-Hour Technical Support at 1-800-646-4633 or your local Medtronic support representative for assistance.

A mobile device case is an optional accessory for the App Manager.

## **Safety information**

**Follow the safety information below to prevent incidents, such as fires or explosions, injuries, or damage to this device.**

- This device contains magnets. Keep a safe distance between this device and objects that may be affected by magnets, such as credit cards and implanted medical devices. If you have an implanted medical device, consult your healthcare professional before use.
- Do not expose this device to physical impact or damage.
- Use only the approved charger and cable specifically designed for this device.
- Prevent any connectors, such as an audio jack or USB port, from coming into contact with foreign materials such as metal, liquids, or dust.
- If there is a crack in the mobile device screen, use caution and monitor for any signs of the mobile device not working properly.
- If any part of the mobile device such as the device body, buttons or charging port is broken, smokes, or emits a burning odor, stop using

immediately. Consult a healthcare professional to determine an alternate method of diabetes care and call 24-Hour Technical Support at 1-800-646-4633 or your local Medtronic support representative for assistance.

- Do not disassemble or replace the battery.

This device can be used in locations with an ambient temperature of 32°F to 104°F (0°C to 40°C). You can store this device at an ambient temperature of 32°F to 104°F (0°C to 40°C). Using or storing this device outside of the recommended temperature ranges may damage this device or reduce the battery's lifespan.



This marking on the product, accessories, or literature and without the bar on batteries indicates that the product, battery, and its electronic accessories (i.e., charger, headset, USB cable) should not be disposed of with other household waste.

For additional system safety information refer to the user guide that came with your compatible Medtronic device.









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